

**1999 Planning Summary
for
Environmental Health & Safety**

Goal	Indicators	Evidence
1. Establish mechanism to obtain additional funding when new building space is created.	<ul style="list-style-type: none"> • Unmet 	<ul style="list-style-type: none"> • Unmet
2. Bring department salaries to the median level of similar positions at similar universities.	<ul style="list-style-type: none"> • Salaries at two professional staff were addressed (25% of staff) 	<ul style="list-style-type: none"> • Comparison with national benchmarking indicates 50% of professional salaries are within 10% of median salary.
3. Mechanism to determine customers' level of satisfaction with current services and implement improvement strategies where necessary.	<ul style="list-style-type: none"> • Survey instruments developed. • Survey distributed. • Customer feedback received. 	<ul style="list-style-type: none"> • 1300 surveys distributed • responses are still being received for evaluation.