

## 2000 Planning Summary for Payroll

Goal	Indicators
1. HRMS Project	<ul style="list-style-type: none"> <li>• New application technology</li> <li>• Review of policies and practices for conducting University administrative activities</li> <li>• Training of staff of central offices and campus departments</li> <li>• Project timeline of 1-5 years</li> </ul>
2. Training	<ul style="list-style-type: none"> <li>• Design and development of new programs to provide opportunities for staff development.</li> <li>• Participation on Strategic Directions Training Committee for ADFI</li> <li>• Connection of training to performance evaluations and merit salary.</li> </ul>
3. Automated Timekeeping Project	<ul style="list-style-type: none"> <li>• In-house development and design of Indiana University Timekeeping system.</li> <li>• Staff Commitment to this project in addition to HRMS</li> <li>• Electronic recordkeeping</li> <li>• Review of policies and practices</li> <li>• Project timeline 1-3 years</li> </ul>
4. Customer Service	<ul style="list-style-type: none"> <li>• Web page development and electronic mailbox for our customers to contact us during non-business hours.</li> <li>• Survey of our customers</li> </ul>
5. Y2K	<ul style="list-style-type: none"> <li>• Contingency planning</li> <li>• Seamless transition for 1/3/2000 pay checks</li> </ul>