

# 1997 IUPUI Student Satisfaction and Priorities Survey Instrument

## Table of Contents

<a href="#"><u>Introduction / Instructions</u></a>	<a href="#"><u>Satisfaction with Programs and Services</u></a>	<a href="#"><u>Satisfaction with Instruction and Academic Support Services</u></a>
<a href="#"><u>Involvement in Learning</u></a>	<a href="#"><u>Impact of IUPUI on your Learning</u></a>	<a href="#"><u>Satisfaction with Student Services and Campus Life</u></a>
<a href="#"><u>Background</u></a>	<a href="#"><u>Attitudes</u></a>	<a href="#"><u>Comments and Suggestions</u></a>

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Campus Results](#)

Go to [Office of Information Management and Institutional Research](#) Home Page

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## 1997 IUPUI Student Satisfaction and Priorities Survey

Believing that STUDENTS should have a voice in the evaluation of their university, the Office of Planning and Institutional Improvement has developed the following questionnaire. It is designed to give YOU, the student, a chance to have your opinions heard. This questionnaire will take approximately fifteen minutes to complete. To be a part of this evaluation process, **you must return the questionnaire as soon as possible.**

### **DO NOT PLACE YOUR NAME ON THIS SURVEY**

**ALL ANSWERS ARE GUARANTEED TO BE CONFIDENTIAL--ALL IDENTIFYING MARKS ARE REMOVED IMMEDIATELY AFTER YOUR COMPLETED SURVEY HAS BEEN RETURNED. NAMES ARE NEVER CONNECTED TO ANSWERS.**

If you have any questions, do not hesitate to call us at 274-3617.

When you have completed the questionnaire, place it in the enclosed postage-paid return address envelope and drop it the mail.

**Thank you, in advance, for your participation.**

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## 1997 IUPUI Student Satisfaction and Priorities

# Survey

IUPUI offers the most complete array of academic programs to the most diverse community of learners of any institution in the state. You are one of a relatively few students who have been selected to represent the opinions of that community of learners to the IUPUI administration. The opinions you express here will help the administration better understand the community it serves. The results of this survey will provide student input to a broad range of decision-making activities. As you answer these questions, think about your experiences since last August.

## Satisfaction with Programs and Services

Please indicate how satisfied you have been with your experiences in each of these areas by circling the appropriate letters on the following scale:

**VS=Very Satisfied; S=Satisfied; N=Neutral; D=Dissatisfied;  
VD=Very Dissatisfied; NA=Not Applicable/No basis for judgment**

1. Overall, how satisfied are you with your academic experiences at IUPUI? (circle one)

VS	S	N	D	VD	NA
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2. How satisfied are you with your social experiences at IUPUI? (circle one)

VS	S	N	D	VD	NA
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3. How satisfied are you with the physical environment at IUPUI? (circle one)

VS	S	N	D	VD	NA
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4. How satisfied are you with the quality of the faculty at IUPUI? (circle one)

VS	S	N	D	VD	NA
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5. How satisfied are you with the quality of the academic programs at IUPUI? (circle one)

VS	S	N	D	VD	NA
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## Satisfaction (continued)

In the following two sections, please continue to rate your level of satisfaction with each specific aspect of your IUPUI experience by marking an "X" over the appropriate response using the scale:

**VS=Very Satisfied; S=Satisfied; N=Neutral; D=Dissatisfied; VD=Very Dissatisfied**

In addition, you are asked to indicate how important each aspect is to your goals and expectations for your experiences at IUPUI using the scale:

**VI=Very Important; I=Important; N=Neutral; U=Unimportant; VU=Very Unimportant**

If you feel that you do not have a sufficient basis for judging your satisfaction with or the importance of

a specific item, please mark an "X" over the **NA** response (not applicable).

<b>Instruction and Academic Support Services</b>	<b>Satisfaction</b>		<b>Importance</b>
6. Overall quality of instruction	VS - S - N - D - VD	NA	VI - I - N - U - VU
7. Quality of teaching by faculty in your major area	VS - S - N - D - VD	NA	VI - I - N - U - VU
8. Quality of teaching by other faculty at IUPUI	VS - S - N - D - VD	NA	VI - I - N - U - VU
9. Courses in your major area	VS - S - N - D - VD	NA	VI - I - N - U - VU
10. Required courses outside your major area (general education requirements)	VS - S - N - D - VD	NA	VI - I - N - U - VU
11. Information your instructors give about course requirements (grading attendance requirements, style of instruction)	VS - S - N - D - VD	NA	VI - I - N - U - VU
12. Relevance of classes to your career goals and objectives	VS - S - N - D - VD	NA	VI - I - N - U - VU
13. Getting the courses I need in the sequence I should take them	VS - S - N - D - VD	NA	VI - I - N - U - VU
14. Academic advising in your major department or school	VS - S - N - D - VD	NA	VI - I - N - U - VU
15. Academic advising in the Undergraduate Education Center	VS - S - N - D - VD	NA	VI - I - N - U - VU
16. Getting information about major requirements	VS - S - N - D - VD	NA	VI - I - N - U - VU
17. General helpfulness of faculty	VS - S - N - D - VD	NA	VI - I - N - U - VU
18. Availability of faculty for discussions outside class	VS - S - N - D - VD	NA	VI - I - N - U - VU
19. Opportunities to participate in faculty members' research	VS - S - N - D - VD	NA	VI - I - N - U - VU
20. Tutoring services	VS - S - N - D - VD	NA	VI - I - N - U - VU
21. Opportunities to work with other students in groups or teams	VS - S - N - D - VD	NA	VI - I - N - U - VU
22. Opportunities for overseas study	VS - S - N - D - VD	NA	VI - I - N - U - VU
23. Availability of courses that provide credit for community service activities	VS - S - N - D - VD	NA	VI - I - N - U - VU
24. The classroom environment (lighting, heating/cooling, cleanliness, comfort of seats, etc.)	VS - S - N - D - VD	NA	VI - I - N - U - VU
25. Quality of specially equipped classrooms (labs, training facilities, etc.)	VS - S - N - D - VD	NA	VI - I - N - U - VU
26. Use of technology in the classroom	VS - S - N - D - VD	NA	VI - I - N - U - VU
27. Availability of computers in public learning centers	VS - S - N - D - VD	NA	VI - I - N - U - VU
28. Obtaining help using computers	VS - S - N - D - VD	NA	VI - I - N - U - VU
29. Availability of needed reference materials in the library	VS - S - N - D - VD	NA	VI - I - N - U - VU
30. Library hours	VS - S - N - D - VD	NA	VI - I - N - U - VU

31. Spaces for individual and group study	VS - S - N - D - VD	NA	VI - I - N - U - VU
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## ***Satisfaction (continued)***

Please continue rating your satisfaction with the following aspects of **Student Services and Campus Life**.

<b>Student Services and Campus Life</b>	<b>Satisfaction</b>		<b>Importance</b>
32. The overall process of registering for classes	VS - S - N - D - VD	NA	VI - I - N - U - VU
33. Registering for classes by phone	VS - S - N - D - VD	NA	VI - I - N - U - VU
34. The process of applying for financial aid	VS - S - N - D - VD	NA	VI - I - N - U - VU
35. The amount of financial aid available	VS - S - N - D - VD	NA	VI - I - N - U - VU
36. The process of paying for classes	VS - S - N - D - VD	NA	VI - I - N - U - VU
37. Recommended courses based on placement test results	VS - S - N - D - VD	NA	VI - I - N - U - VU
38. Getting through to staff on the telephone	VS - S - N - D - VD	NA	VI - I - N - U - VU
39. The general helpfulness of IUPUI staff	VS - S - N - D - VD	NA	VI - I - N - U - VU
40. Information about graduate and professional programs	VS - S - N - D - VD	NA	VI - I - N - U - VU
41. Information about career and job opportunities	VS - S - N - D - VD	NA	VI - I - N - U - VU
42. Information about volunteer service opportunities	VS - S - N - D - VD	NA	VI - I - N - U - VU
43. Availability of child care	VS - S - N - D - VD	NA	VI - I - N - U - VU
44. Counseling services for personal problems	VS - S - N - D - VD	NA	VI - I - N - U - VU
45. Opportunities to engage in extra-curricular activities (student activities, organizations, clubs, etc.)	VS - S - N - D - VD	NA	VI - I - N - U - VU
46. Opportunities to attend campus cultural events (outside speakers, concerts, films, etc.)	VS - S - N - D - VD	NA	VI - I - N - U - VU
47. Opportunities to participate in community service	VS - S - N - D - VD	NA	VI - I - N - U - VU
48. Opportunities to live in the vicinity of the campus	VS - S - N - D - VD	NA	VI - I - N - U - VU
49. Opportunities to meet other students	VS - S - N - D - VD	NA	VI - I - N - U - VU
50. Space for relaxing or socializing between classes	VS - S - N - D - VD	NA	VI - I - N - U - VU
51. Recreational programs and facilities	VS - S - N - D - VD	NA	VI - I - N - U - VU
52. Being able to get the books you need from the campus bookstores	VS - S - N - D - VD	NA	VI - I - N - U - VU
53. How safe you feel on campus	VS - S - N - D - VD	NA	VI - I - N - U - VU
54. The availability of parking on campus	VS - S - N - D - VD	NA	VI - I - N - U - VU
55. The convenience of parking on campus	VS - S - N - D - VD	NA	VI - I - N - U - VU

56. The cost of parking on campus	VS - S - N - D - VD	NA	VI - I - N - U - VU
57. The condition of parking spaces on campus	VS - S - N - D - VD	NA	VI - I - N - U - VU

**Response Key for Items in the Satisfaction and Importance Sections**

**VS**=Very Satisfied; **S**=Satisfied; **N**=Neutral; **D**=Dissatisfied; **VD**=Very Dissatisfied

**VI**=Very Important; **I**=Important; **N**=Neutral; **U**=Unimportant; **VU**=Very Unimportant

## Involvement in Learning

Please indicate how often you have engaged in each of the following activities since last August by circling your responses according to the following scale:

**0=Never; 1-2= One or two times; 3-4=Three to four times; 5+=Five or more times**

58. Asked an instructor for comments and criticisms about your work	0	1-2	3-4	5+
59. Discussed ideas for a term paper or other class project with a faculty member in his or her office	0	1-2	3-4	5+
60. Met with a faculty member to collaborate on a research, scholarly or creative project	0	1-2	3-4	5+
61. Participated in a voluntary community service activity not related to school work	0	1-2	3-4	5+
62. Worked on class assignments or studied with other students from one of your classes outside of class	0	1-2	3-4	5+
63. Wrote a paper for class of at least 5 pages	0	1-2	3-4	5+
64. Discussed what you were learning in class with friends, family or co-workers who are not in school	0	1-2	3-4	5+
65. Read an academic article or book that was not assigned	0	1-2	3-4	5+
66. Summarized major points of information in your readings or class notes	0	1-2	3-4	5+
67. Did research for a class paper in the library	0	1-2	3-4	5+
68. Participated in a community service activity relating to a class or your major	0	1-2	3-4	5+

## Attitudes

For each of the following items, indicate your agreement or disagreement according to the following scale:

**SA=Strongly Agree; A=Agree; N=Neutral; D=Disagree; SD=Strongly Disagree**

69. My classes are challenging	SA	A	N	D	SD
70. I devote enough time and effort to my studies	SA	A	N	D	SD

71. My class work is harder than I expected it to be	SA	A	N	D	SD
72. I am often bored in class	SA	A	N	D	SD
73. My instructors provide enough feedback to me on my class work	SA	A	N	D	SD
74. As a result of my studies, I have higher hopes for my future	SA	A	N	D	SD
75. I have a civic responsibility to become involved in my community	SA	A	N	D	SD
76. I am an active member of my community	SA	A	N	D	SD
77. I feel I am getting a richer academic experience at IUPUI than would be possible at other area colleges and universities	SA	A	N	D	SD
78. Faculty and students have a strong feeling of identification with IUPUI as a university	SA	A	N	D	SD
79. Faculty and students at IUPUI use the community as a learning laboratory	SA	A	N	D	SD

## Impact of IUPUI on your Learning

Column A is a list of skills and knowledge. In Column B, please indicate the amount of growth you feel you have experienced thus far at IUPUI in each of these areas, where **"1" = no growth** and **"5" = a great deal of growth**. Then in Column C, indicate whether you feel that your IUPUI experience puts too little, too much, or just the right amount of emphasis on each of these areas, where **"1" = too little**, **"2" = about right**, and **"3" = too much**. Please circle the appropriate number in both columns B and C to indicate your response.

A. Skills and Knowledge	B. Growth Experienced					C. Emphasis		
	None				Great Deal	Too Little	About Right	Too Much
80. Reading comprehension	1	2	3	4	5	1	2	3
81. Ability to express ideas, opinions, beliefs and facts to others in writing	1	2	3	4	5	1	2	3
82. Ability to integrate knowledge from several different fields of study	1	2	3	4	5	1	2	3
83. Speaking to a large group	1	2	3	4	5	1	2	3
84. Speaking in a small group setting	1	2	3	4	5	1	2	3
85. In-depth understanding of your major field of study	1	2	3	4	5	1	2	3
86. Ability to critically examine ideas and issues	1	2	3	4	5	1	2	3
87. Understanding traditions, values, and history of people different from yourself	1	2	3	4	5	1	2	3
88. Developing a sense of values and ethical standards	1	2	3	4	5	1	2	3

89. Ability to make sense of personal, social, and political experiences	1	2	3	4	5	1	2	3
90. Quantitative skills such as mathematics, statistics, etc.	1	2	3	4	5	1	2	3
91. Ability to relate knowledge with practice	1	2	3	4	5	1	2	3
92. Ability to present ideas, opinions, and beliefs effectively in a group	1	2	3	4	5	1	2	3
93. Ability to view events and phenomena from several different perspectives	1	2	3	4	5	1	2	3
94. Computer skills	1	2	3	4	5	1	2	3

## Background

95. On average, how many hours per week do you study outside of class? \_\_\_\_\_

96. Do you intend to complete your degree program at IUPUI? Yes\_\_\_ No\_\_\_

If Yes, will you receive your degree in the Spring or Summer of this year? Yes\_\_\_ No\_\_\_

97. When you graduate, do you expect to enroll for a more advanced degree? Yes\_\_\_ No\_\_\_

98. Do you plan to re-enroll at IUPUI next Fall? Yes\_\_\_ No\_\_\_

99. Are you currently working for pay? \_\_\_Yes \_\_\_No

If NO, skip to **Question 106**

100. How many hours per week on average do you work for pay? \_\_\_\_\_

101. How many jobs are you currently holding? \_\_\_\_\_

102. Do you consider yourself to be primarily a student who is working, or a worker who is going to school.

A student who is working \_\_\_\_\_

A worker who is going to school \_\_\_\_\_

103. Is your employer currently reimbursing all, some or none of your college tuition?

\_\_\_All \_\_\_Some \_\_\_None

104. What is your marital status?

\_\_\_\_\_ Single, never married \_\_\_\_\_ Married \_\_\_\_\_ Separated/widowed or divorced

105. Do you live with a spouse or partner? \_\_\_Yes \_\_\_No

106. Do you have children at home? \_\_\_Yes \_\_\_No

If yes, how many? \_\_\_\_\_

107. Has either your mother or your father completed a college degree?

\_\_\_Mother \_\_\_Father \_\_\_Both \_\_\_Neither

108. How many miles from campus do you presently live? \_\_\_\_\_

**Note!** If you have additional comments concerning IUPUI, or how the faculty or staff may further benefit you in the future please respond on the inserted comment sheet.

***Thank you for taking the time to complete this survey.  
...your opinion counts!***

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## Your Comments

Is there any additional information about your experiences at IUPUI that you would like us to know?

*If you have comments, please enclose this sheet in the Enclosed Reply Envelope along with the questionnaire. This sheet will be separated from the questionnaire and sent directly to whomever you specify.*

To whom would you like us to anonymously report your comments? **(Please check one)**

- The campus executive administration
- Dean of your School (*specify school*) \_\_\_\_\_
- Head of your Department (*specify department*) \_\_\_\_\_

***Please use this space and the back if necessary***

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Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Campus Results](#)

Go to [Office of Information Management and Institutional Research](#) Home Page

# 1997 IUPUI Student Satisfaction and Priorities Survey

## General Satisfaction with Programs and Services

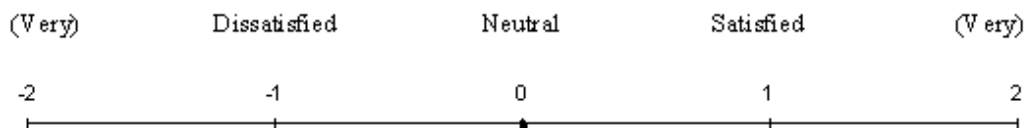
- [Table](#)

- [Item-by-Item Analysis](#)

[Link to related questions in Survey Instrument](#)

## Satisfaction with Programs and Services\*

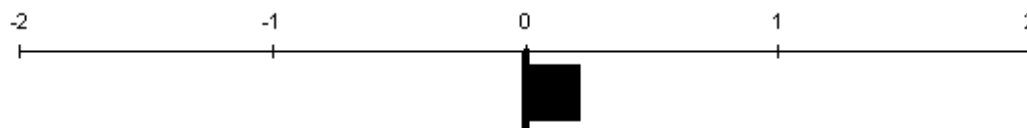
1. Overall, how satisfied are you with your academic experiences at IUPUI?



Mean = 0.95

% Satisfied or  
Very Satisfied  
81.9%

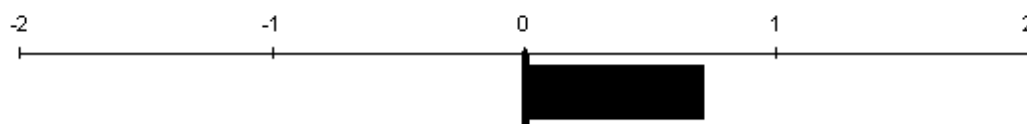
2. How satisfied are you with your social experiences at IUPUI?



Mean = 0.21

% Sat/VS at  
41.0%

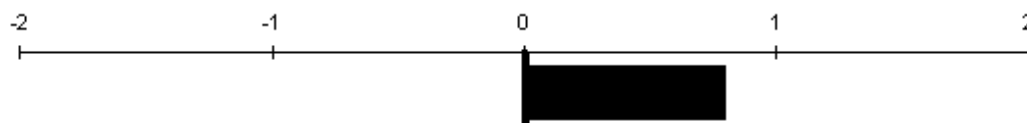
3. How satisfied are you with the physical environment at IUPUI?



Mean = 0.71

% Sat/VS at  
70.8%

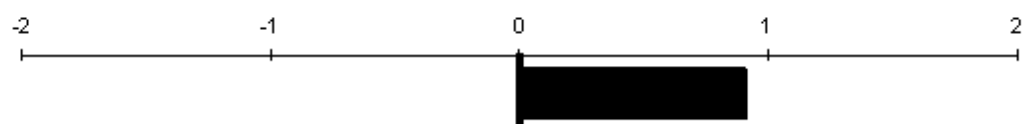
4. How satisfied are you with the quality of faculty at IUPUI?



Mean = 0.80

% Sat/VS at  
74.1%

5. How satisfied are you with the quality of the academic programs at IUPUI?



Mean = 0.91

% Sat/VS at  
79.0%

\* See addendum for item-by-item frequencies

## Satisfaction with Programs and Services

Indicate your level of satisfaction with IUPUI in the areas of...	Number of Respondents						Percentage					
	VD	D	N	S	VS	n/a	n/a	VD	D	N	S	VS
Overall how satisfied are you with the academic experiences at IUPUI	16	78	182	943	303	32	2%	1%	5%	12%	61%	19%
How satisfied are you with your social experiences at IUPUI	78	223	532	480	99	142	9%	5%	14%	34%	31%	6%
How satisfied are you with the physical environment at IUPUI	29	123	287	882	182	51	3%	2%	8%	18%	57%	12%
How satisfied are you with the quality of the faculty at IUPUI	32	125	237	853	274	33	2%	2%	8%	15%	55%	18%
How satisfied are you with the quality of the academic prog at IUPUI	18	68	232	907	288	41	3%	1%	4%	15%	58%	19%

VD:Very Dissatisfied, D:Dissatisfied, N:Neutral, S:Satisfied, VS:Very Satisfied, n/a:Not Applicable or No Answer

Back to [Campus Results](#)

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Survey Instrument](#)

Go to [Office of Information Management and Institutional Research](#) Home Page

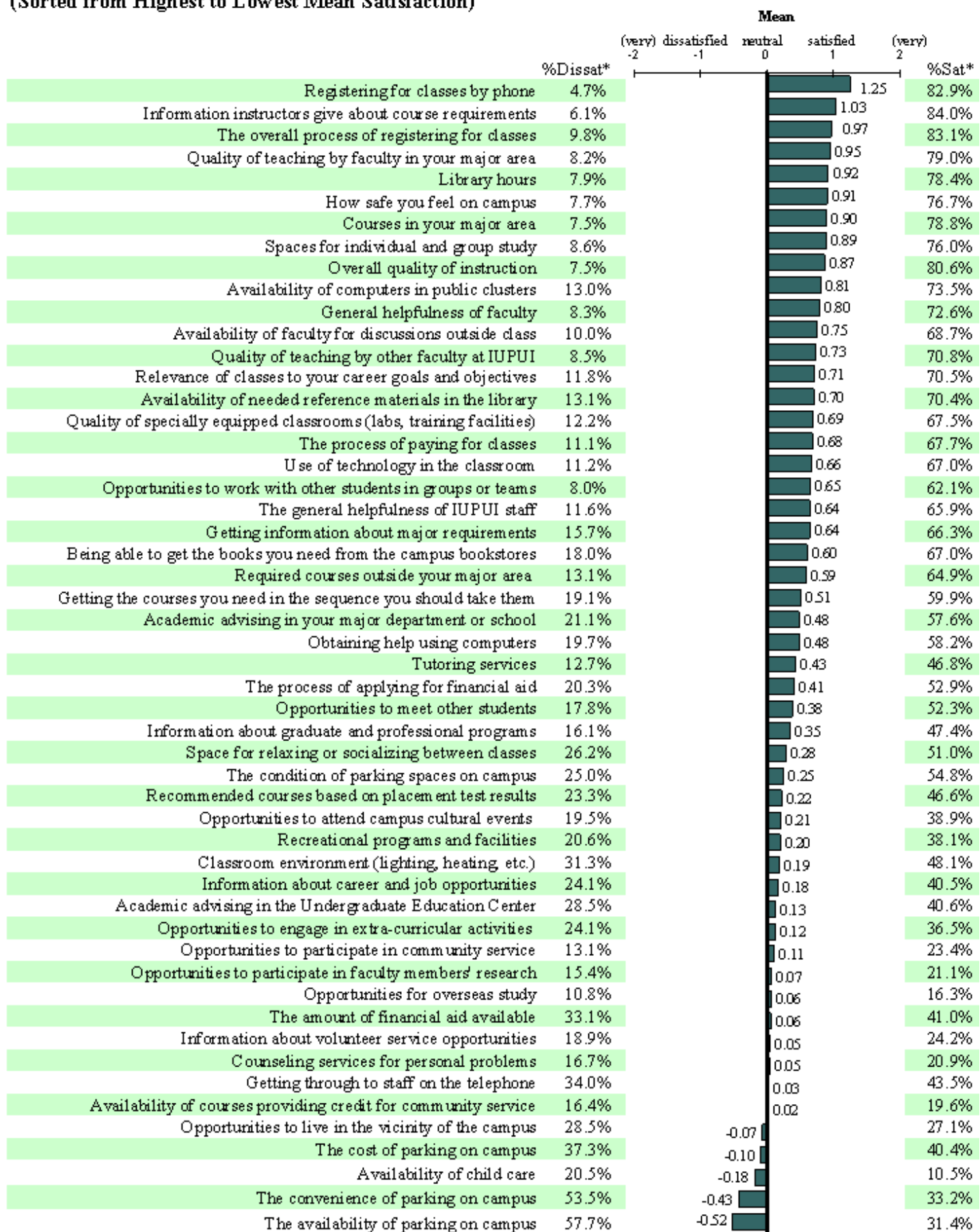
# 1997 IUPUI Student Satisfaction and Priorities Survey

<b>Satisfaction with IUPUI Experiences</b>	
.	
• <a href="#">Table</a>	• <a href="#">Item-by-Item Analysis</a>
.	
<a href="#">Link to related questions in Survey Instrument</a>	

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## Percent Satisfied, Dissatisfied with IUPUI Experiences

(Sorted from Highest to Lowest Mean Satisfaction)





## Student Satisfaction Ratings

Indicate your level of satisfaction with IUPUI in the areas of...	Number of Respondents						Percentage					
	VD	D	N	S	VS	n/a	n/a	VD	D	N	S	VS
Overall quality of instruction	19	96	183	1012	225	19	1%	1%	6%	12%	65%	14%
Quality of teaching by faculty in your major area	23	94	184	765	368	120	8%	1%	6%	12%	49%	24%
Quality of teaching by other faculty at IUPUI	20	101	297	843	169	124	8%	1%	6%	19%	54%	11%
Courses in your major area	21	85	193	826	284	145	9%	1%	5%	12%	53%	18%
Required courses outside your major area	34	154	317	798	134	117	8%	2%	10%	20%	51%	9%
Information instructors give about course requirements	13	81	151	892	399	18	1%	1%	5%	10%	57%	26%
Relevance of classes to your career goals and objectives	29	147	265	837	217	59	4%	2%	9%	17%	54%	14%
Getting the courses you need in the sequence you should take them	69	217	316	679	219	54	3%	4%	14%	20%	44%	14%
Academic advising in your major department or school	111	178	291	516	271	187	12%	7%	11%	19%	33%	17%
Academic advising in the Undergraduate Education Center	118	210	356	344	123	403	26%	8%	14%	23%	22%	8%
Getting information about major requirements	57	176	269	727	259	66	4%	4%	11%	17%	47%	17%
General helpfulness of faculty	29	97	291	845	260	32	2%	2%	6%	19%	54%	17%
Availability of faculty for discussions outside class	36	110	311	726	279	92	6%	2%	7%	20%	47%	18%
Opportunities to participate in faculty members' research	26	104	536	143	35	710	46%	2%	7%	34%	9%	2%
Tutoring services	33	93	402	340	125	561	36%	2%	6%	26%	22%	8%
Opportunities to work with other students in groups or teams	20	87	403	667	167	210	14%	1%	6%	26%	43%	11%
Opportunities for overseas study	23	49	488	82	27	885	57%	1%	3%	31%	5%	2%
Availability of courses providing credit for community service	33	90	479	127	20	805	52%	2%	6%	31%	8%	1%
Classroom environment (lighting, heating, etc.)	112	368	316	601	138	19	1%	7%	24%	20%	39%	9%
Quality of specially equipped classrooms (labs, training facilities)	28	128	260	661	203	274	18%	2%	8%	17%	43%	13%
Use of technology in the classroom	25	133	306	775	168	147	9%	2%	9%	20%	50%	11%
Availability of computers in public clusters	37	146	191	715	321	144	9%	2%	9%	12%	46%	21%
Obtaining help using computers	67	195	295	579	195	223	14%	4%	13%	19%	37%	13%
Availability of needed reference materials in the library	48	128	222	726	220	210	14%	3%	8%	14%	47%	14%
Library hours	23	87	189	763	324	168	11%	1%	6%	12%	49%	21%
Spaces for individual and group study	25	90	207	704	314	214	14%	2%	6%	13%	45%	20%
The overall process of registering for classes	44	108	109	880	405	8	1%	3%	7%	7%	57%	26%
Registering for classes by phone	20	40	160	447	620	267	17%	1%	3%	10%	29%	40%
The process of applying for financial aid	65	163	302	438	157	429	28%	4%	10%	19%	28%	10%
The amount of financial aid available	128	238	287	349	104	448	29%	8%	15%	18%	22%	7%
The process of paying for classes	40	123	313	791	206	81	5%	3%	8%	20%	51%	13%
The appropriateness of course placement as a result of testing	96	174	348	462	78	396	25%	6%	11%	22%	30%	5%
Getting through to staff on the telephone	154	300	302	512	69	217	14%	10%	19%	19%	33%	4%
The general helpfulness of IUPUI staff	49	125	336	784	200	60	4%	3%	8%	22%	50%	13%
Information about graduate and professional programs	31	134	375	416	70	528	34%	2%	9%	24%	27%	5%
Information about career and job opportunities	59	209	394	380	71	441	28%	4%	13%	25%	24%	5%

Back to [Campus Results](#)

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Survey Instrument](#)

Go to [Office of Information Management and Institutional Research](#) Home Page

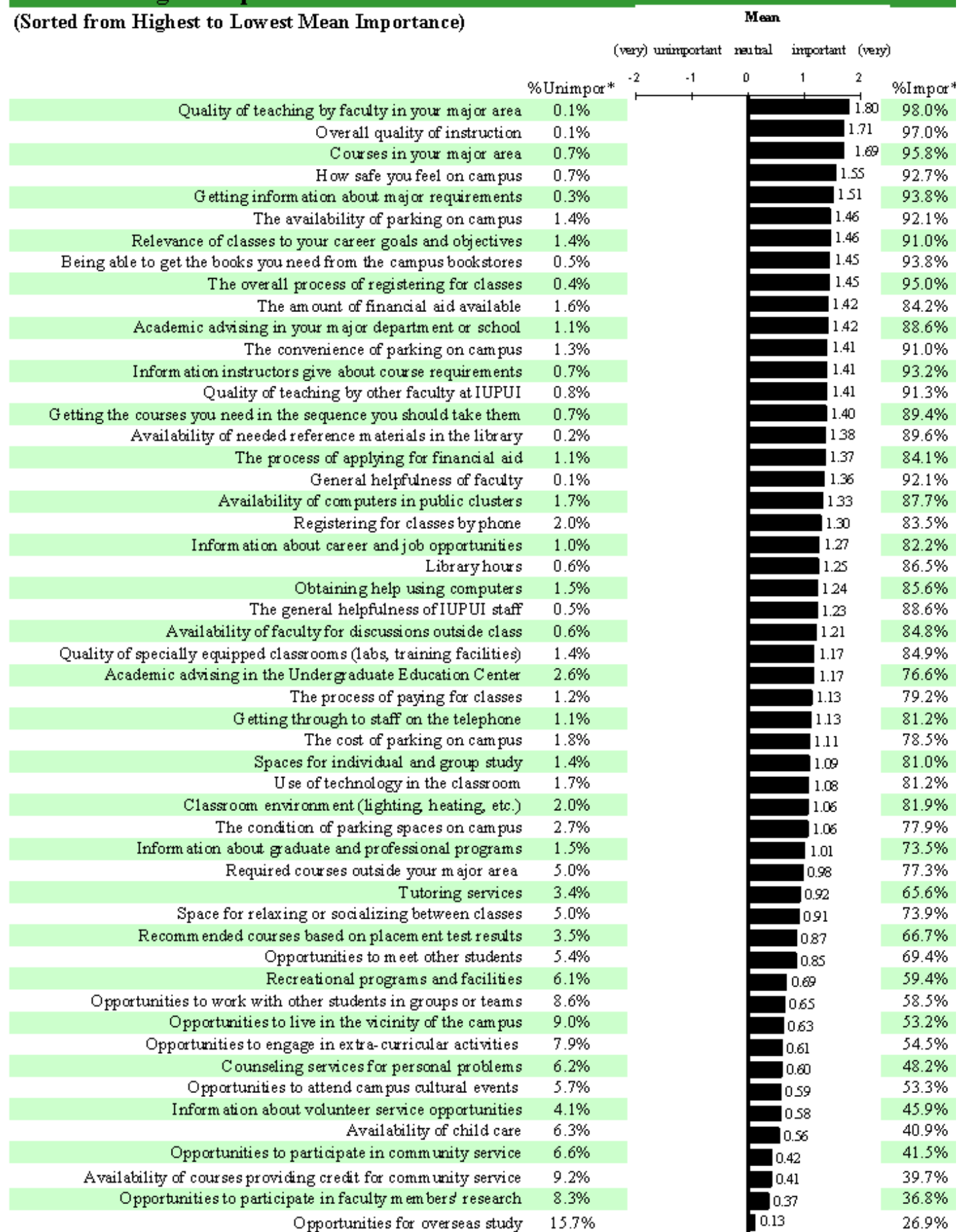
# 1997 IUPUI Student Satisfaction and Priorities Survey

<b>Importance of IUPUI Experiences</b>	
.	
• <a href="#">Table</a>	• <a href="#">Item-by-Item Analysis</a>
.	
<a href="#">Link to related questions in Survey Instrument</a>	

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## Student Ratings of Importance

(Sorted from Highest to Lowest Mean Importance)





Student Importance Ratings	Number of Respondents						Percentage					
	VU	U	N	I	VI	n/a	n/a	VU	U	N	I	VI
<b>Indicate the importance of the following:</b>												
Overall quality of instruction	1	0	44	353	1117	39	3%	0%	0%	3%	23%	72%
Quality of teaching by faculty in your major area	1	0	28	225	1193	107	7%	0%	0%	2%	14%	77%
Quality of teaching by other faculty at IUPUI	4	7	112	580	717	134	9%	0%	0%	7%	37%	46%
Courses in your major area	1	9	50	306	1059	129	8%	0%	1%	3%	20%	68%
Required courses outside your major area	19	52	255	726	381	121	8%	1%	3%	16%	47%	25%
Information instructors give about course requirements	2	9	93	682	739	29	2%	0%	1%	6%	44%	48%
Relevance of classes to your career goals and objectives	1	20	113	516	835	69	4%	0%	1%	7%	33%	54%
Getting the courses you need in the sequence you should take them	0	11	146	575	756	66	4%	0%	1%	9%	37%	49%
Academic advising in your major department or school	3	12	142	463	756	178	11%	0%	1%	9%	30%	49%
Academic advising in the Undergraduate Education Center	2	28	237	378	496	413	27%	0%	2%	15%	24%	32%
Getting information about major requirements	1	4	87	524	856	82	5%	0%	0%	6%	34%	55%
General helpfulness of faculty	1	1	117	721	663	51	3%	0%	0%	8%	46%	43%
Availability of faculty for discussions outside class	0	9	210	688	531	116	7%	0%	1%	14%	44%	34%
Opportunities to participate in faculty members' research	19	52	467	222	91	703	45%	1%	3%	30%	14%	6%
Tutoring services	9	26	314	351	315	539	35%	1%	2%	20%	23%	20%
Opportunities to work with other students in groups or teams	28	87	442	551	235	211	14%	2%	6%	28%	35%	15%
Opportunities for overseas study	53	59	411	124	68	839	54%	3%	4%	26%	8%	4%
Availability of courses providing credit for community service	18	54	401	212	99	770	50%	1%	3%	26%	14%	6%
Classroom environment (lighting, heating, etc.)	8	23	243	831	411	38	2%	1%	1%	16%	53%	26%
Quality of specially equipped classrooms (labs, training facilities)	4	14	175	645	437	279	18%	0%	1%	11%	42%	28%
Use of technology in the classroom	5	19	236	722	400	172	11%	0%	1%	15%	46%	26%
Availability of computers in public clusters	6	18	147	565	657	161	10%	0%	1%	9%	36%	42%
Obtaining help using computers	7	13	172	606	532	224	14%	0%	1%	11%	39%	34%
Availability of needed reference materials in the library	1	1	136	550	645	221	14%	0%	0%	9%	35%	42%
Library hours	1	7	178	644	544	180	12%	0%	0%	11%	41%	35%
Spaces for individual and group study	3	16	233	683	394	225	14%	0%	1%	15%	44%	25%
The overall process of registering for classes	0	6	70	684	764	30	2%	0%	0%	5%	44%	49%
Registering for classes by phone	5	20	187	448	622	272	18%	0%	1%	12%	29%	40%
The process of applying for financial aid	6	6	166	334	610	432	28%	0%	0%	11%	21%	39%
The amount of financial aid available	7	10	156	262	661	458	29%	0%	1%	10%	17%	43%
The process of paying for classes	2	15	281	628	510	118	8%	0%	1%	18%	40%	33%
The appropriateness of course placement as a result of testing	8	32	344	489	280	401	26%	1%	2%	22%	31%	18%
Getting through to staff on the telephone	2	12	234	641	429	236	15%	0%	1%	15%	41%	28%
The general helpfulness of IUPUI staff	0	7	161	789	513	84	5%	0%	0%	10%	51%	33%
Information about graduate and professional programs	5	10	258	454	303	524	34%	0%	1%	17%	29%	19%
Information about career and job opportunities	6	5	186	402	510	445	29%	0%	0%	12%	26%	33%

Back to [Campus Results](#)

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Survey Instrument](#)

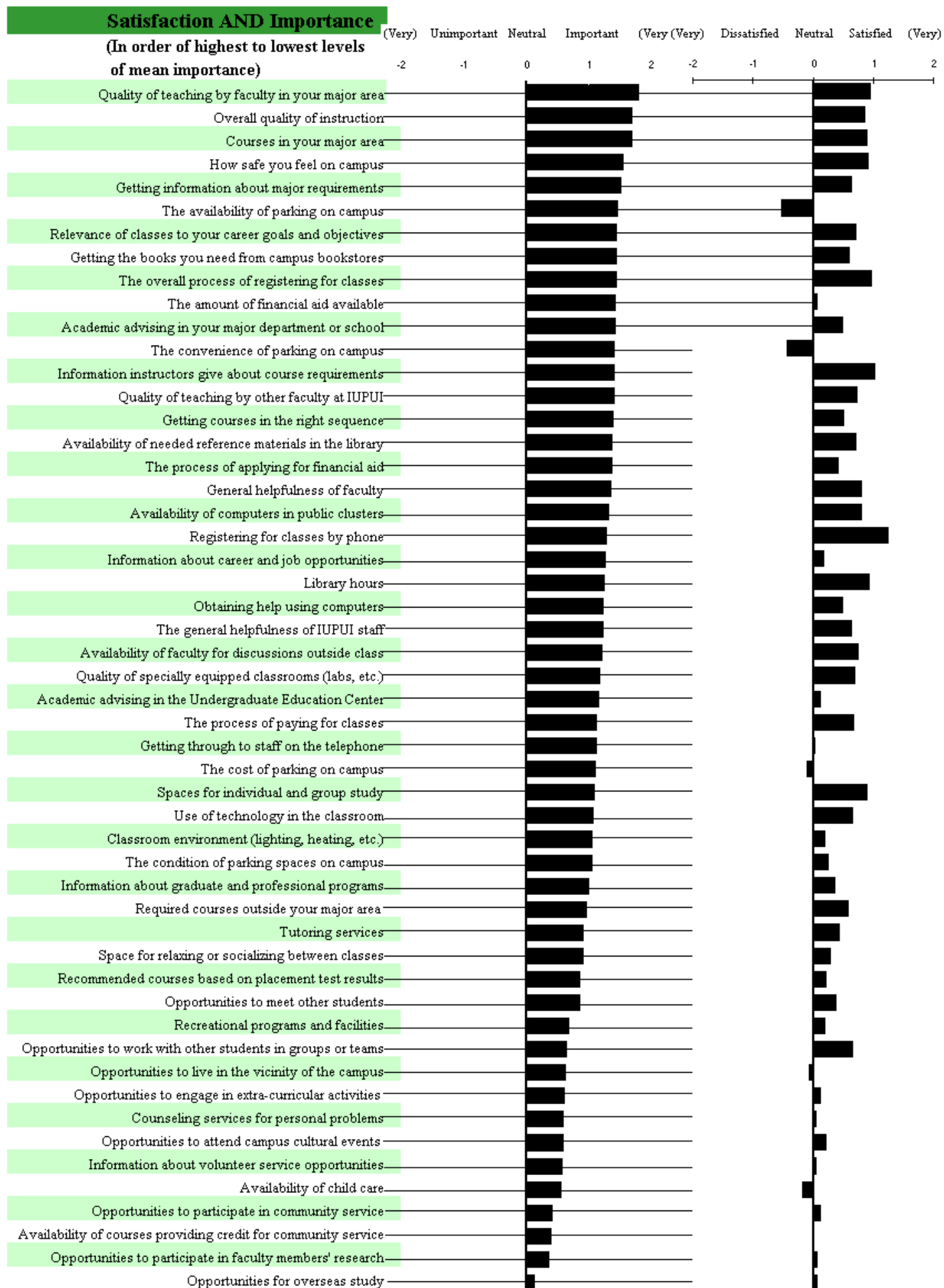
Go to [Office of Information Management and Institutional Research](#) Home Page

# 1997 IUPUI Student Satisfaction and Priorities Survey

Satisfaction AND Importance of IUPUI Experiences	
• <a href="#">Sorted by Satisfaction</a>	• <a href="#">Sorted by Importance</a>
<a href="#">Link to related questions in Survey Instrument</a>	







Back to [Campus Results](#)

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Survey Instrument](#)

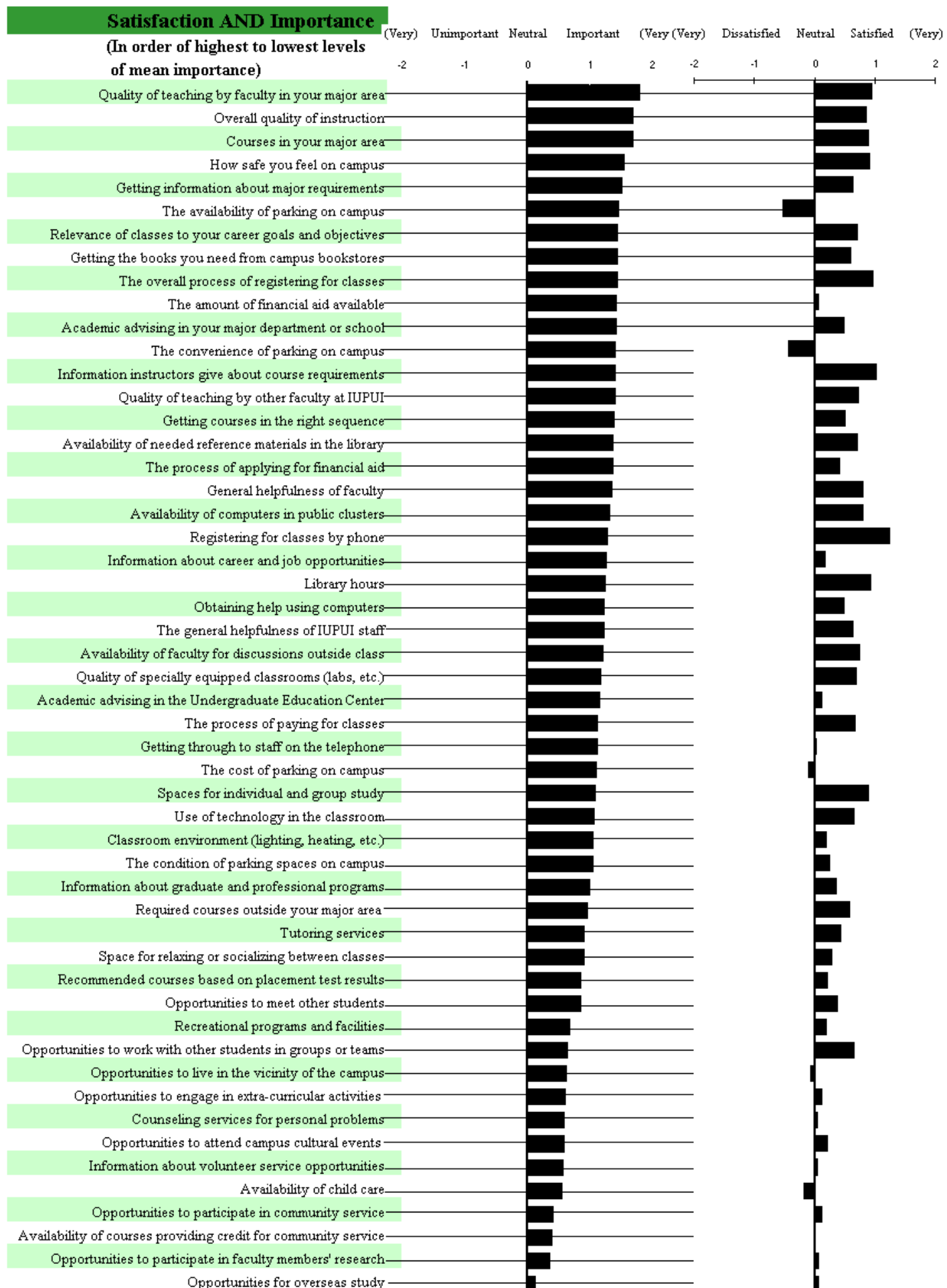
Go to [Office of Information Management and Institutional Research](#) Home Page

# 1997 IUPUI Student Satisfaction and Priorities Survey

Satisfaction AND Importance of IUPUI Experiences	
• <a href="#">Sorted by Satisfaction</a>	• <a href="#">Sorted by Importance</a>
<a href="#">Link to related questions in Survey Instrument</a>	







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Back to [Campus Results](#)

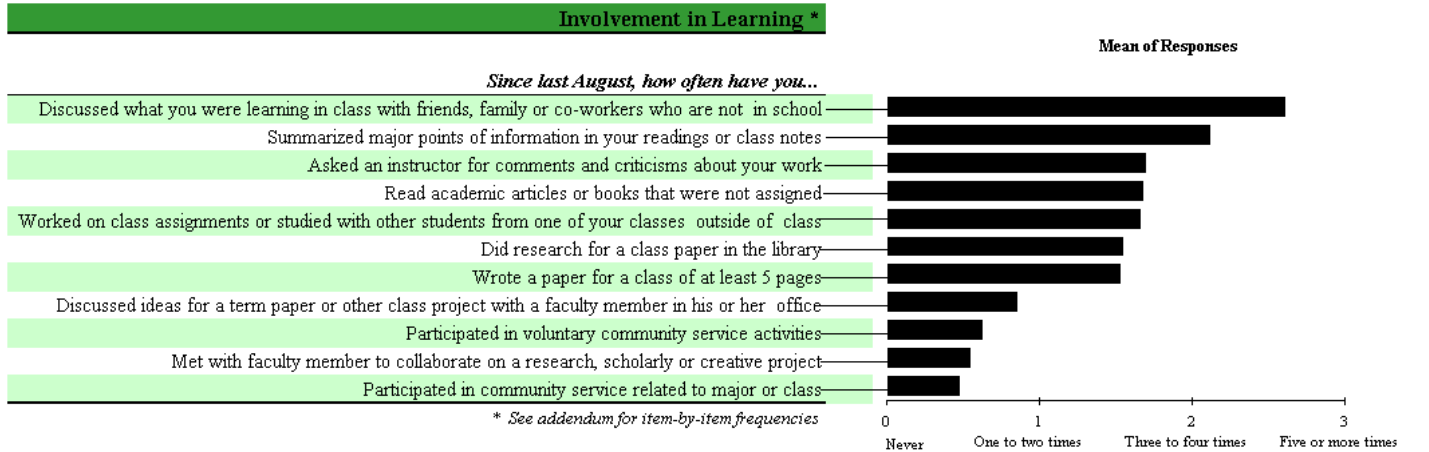
Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Survey Instrument](#)

Go to [Office of Information Management and Institutional Research](#) Home Page

# 1997 IUPUI Student Satisfaction and Priorities Survey

<b>Involvement in Learning</b>	
<a href="#">• Table</a>	<a href="#">• Item-by-Item Analysis</a>
<a href="#">Link to related questions in Survey Instrument</a>	



Since last August, how often have you...	Number of Respondents					Percentage				
	0	1-2	3-4	5+	n/a:n/a	0	1-2	3-4	5+	
Asked an instructor for comments about your work	206	508	378	444	18	1%	13%	33%	24%	29%
Discussed ideas for a term paper/project with faculty in his/her office	682	536	202	125	9	1%	44%	34%	13%	8%
Worked w/faculty member on research/scholarly/creative project	983	354	126	78	13	1%	63%	23%	8%	5%
Participated in voluntary community svc. activity unrelated to school	997	289	91	161	16	1%	64%	19%	6%	10%
Worked on class assignments/studied w/other students outside class	327	404	282	530	11	1%	21%	26%	18%	34%
Wrote a paper for class of at least 5 pages	306	505	339	389	15	1%	20%	32%	22%	25%
Discussed what your learning with others not in school	29	143	239	1131	12	1%	2%	9%	15%	73%
Read academic article or book that was not assigned	264	470	311	500	9	1%	17%	30%	20%	32%
Summarized major points in readings or class notes	147	316	295	780	16	1%	9%	20%	19%	50%
Did research for a class paper in the library	337	463	305	439	10	1%	22%	30%	20%	28%
Participated in a community svc. activity related to major or class	1112	245	71	113	13	1%	72%	16%	5%	7%

[Back to Campus Results](#)  
[Go to 1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)  
[Go to the 1997 Survey Instrument](#)  
[Go to Office of Information Management and Institutional Research Home Page](#)

# 1997 IUPUI Student Satisfaction and Priorities Survey

## Impact of IUPUI on Student Learning: Growth Experienced and Emphasis Placed

• [Table](#)

• [Item-by-Item Analysis](#)

[Link to related questions in Survey Instrument](#)

### Impact of IUPUI on Student Learning

Indicate the amount of growth that you experienced, as well as the amount of emphasis placed on, the following areas while at IUPUI:

	Average Growth*	Emphasis**		Average Growth					Too Little Emphasis		
		Too Little	1	2	3	4	5	0%	50%	100%	
Ability to express ideas, opinions, facts in writing	3.48	16%									
In depth understanding of major field	3.37	15%									
Ability to relate knowledge with practice	3.37	27%									
Ability to integrate knowledge from several fields	3.35	30%									
Speaking in a small group setting	3.34	14%									
Ability to critically examine ideas/issues	3.32	29%									
Ability to present ideas, opinions & beliefs effectively in a group	3.27	21%									
Computer skills	3.23	34%									
Ability to view events and phenomena from different perspectives	3.15	33%									
Quantitative skills such as mathematics, statistics, etc.	3.11	27%									
Reading comprehension	3.05	17%									
Ability to make sense of personal, social & political experiences	3.01	25%									
Understanding traditions, values, & history of people different from yourself	2.99	21%									
Developing a sense of values and ethical standards	2.92	28%									
Speaking to a large group	2.78	38%									

\*Responses are provided on a 5-point scale where 1=No Growth and 5=Great Deal of Growth.

\*\*Responses are provided on a 3-point scale where 1=Too Little Emphasis, 2=About Right, and 3=Too Much Emphasis.

Note: See addendums for item-by-item frequencies for the Emphasis and Attitudes items.

### Emphasis

Does your IUPUI experience put too much, too little or about the right amount of emphasis on each of the following areas:	Number of Respondents			Percentage		
	Too Little	About Right	Too Much	Too Little	About Right	Too Much
	Reading Comprehension	233	1197	50	16%	81%
Ability to express ideas, opinions, facts in writing	227	1196	62	15%	81%	4%
Ability to integrate knowledge from several fields	400	1051	29	27%	71%	2%
Speaking to a large group	439	955	86	30%	65%	6%
Speaking in a small group setting	209	1203	64	14%	82%	4%
In depth understanding of major field	430	1019	19	29%	69%	1%
Ability to critically examine ideas/issues	316	1128	41	21%	76%	3%
Understanding traditions, values, & history of people different from you	498	901	80	34%	61%	5%
Developing a sense of values and ethical standards	494	945	39	33%	64%	3%
Ability to make sense of personal, social & political experiences	390	1056	20	27%	72%	1%
Quantitative skills such as mathematics, statistics, etc.	248	1087	141	17%	74%	10%
Ability to relate knowledge with practice	371	1091	17	25%	74%	1%
Ability to present ideas, opinions & beliefs effectively in a group	312	1125	39	21%	76%	3%
Ability to view events and phenomena from different perspectives	404	1043	19	28%	71%	1%
Computer skills	561	868	58	38%	58%	4%

[Back to Campus Results](#)

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

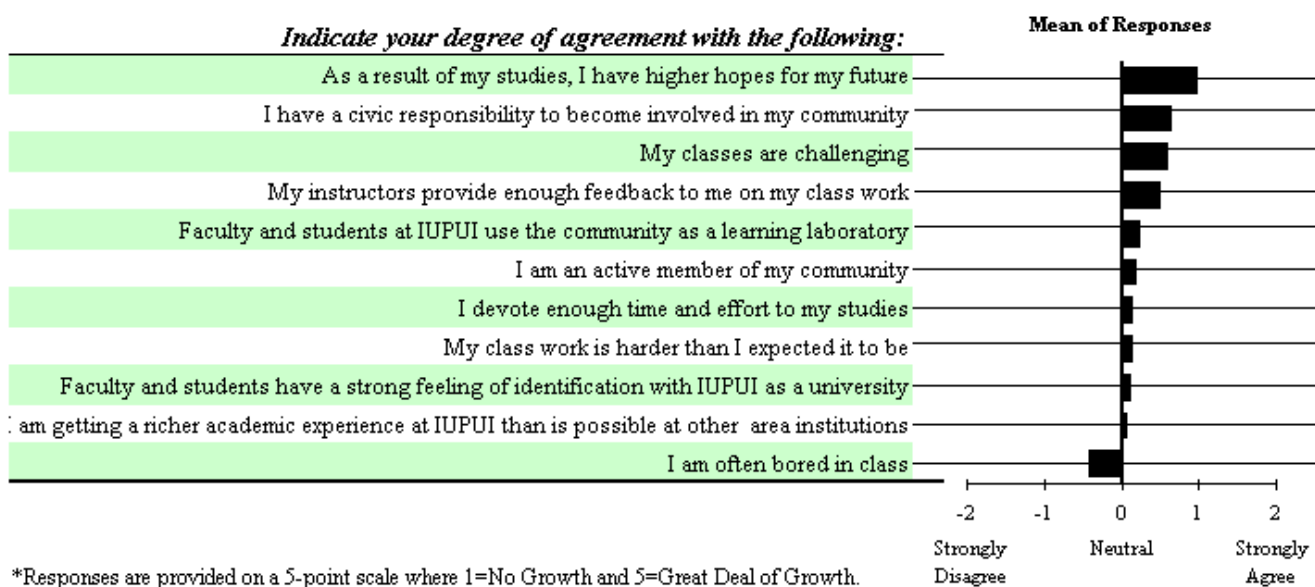
Go to the [1997 Survey Instrument](#)

Go to [Office of Information Management and Institutional Research](#) Home Page

# 1997 IUPUI Student Satisfaction and Priorities Survey

Attitudes	
• <a href="#">Table</a>	• <a href="#">Item-by-Item Analysis</a>
<a href="#">Link to related questions in Survey Instrument</a>	

## Attitudes



\*Responses are provided on a 5-point scale where 1=No Growth and 5=Great Deal of Growth.

\*\*Responses are provided on a 3-point scale where 1=Too Little Emphasis, 2=About Right, and 3=Too Much Emphasis.

Note: See addendums for item-by-item frequencies for the Emphasis and Attitudes items.

## Attitudes

Indicate your degree of agreement with the following:	Number of Respondents					Percentage						
	SD	D	N	A	SA	n/a	n/a	SD	D	N	A	SA
My classes are challenging	11	38	103	916	478	0	0%	0.7%	2%	7%	59%	31%
I devote enough time and effort to my studies	25	304	275	637	305	0	0%	1.6%	20%	18%	41%	20%
My class work is harder than I expected	41	403	559	413	132	6	0%	2.6%	26%	36%	27%	8%
I am often bored in class	223	618	365	265	75	8	1%	14.4%	40%	23%	17%	5%
My instructors provide enough feedback to me on my class work	43	254	293	809	146	9	1%	2.8%	16%	19%	52%	9%
As a result of my studies, I have higher hopes for my future	8	81	289	727	442	7	0%	0.5%	5%	19%	47%	28%
I have a responsibility to be involved in the community	20	120	535	609	255	15	1%	1.3%	8%	34%	39%	16%
I am an active member of my community	50	331	605	419	139	10	1%	3.2%	21%	39%	27%	9%
I'm getting richer academic experience at IUPUI than elsewhere	96	325	648	351	129	5	0%	6.2%	21%	42%	23%	8%
Faculty & students have strong identification with IUPUI	102	314	558	476	98	6	0%	6.6%	20%	36%	31%	6%
Faculty & students use the community as a learning lab	47	183	773	462	81	8	1%	3.0%	12%	50%	30%	5%

SD: Strongly Disagree, D: Disagree, N: Neutral, A: Agree, SA: Strongly Agree, n/a: Not Applicable or No Answer

Back to [Campus Results](#)

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Survey Instrument](#)

Go to [Office of Information Management and Institutional Research](#) Home Page

# 1997 IUPUI Student Satisfaction and Priorities Survey

## Background of Respondents

- [Work](#)
- [Marital Status](#)
- [Children at home?](#)
- [Parents college experience](#)
- [Distance from campus](#)
- [Study habits](#)

[Link to related questions in Survey Instrument](#)

## Background

Are you currently working for pay?

	<i>N</i>	%	
Yes	1170	78%	
No	326	22%	

*The following four questions pertain to those who are currently working for pay.*

How many hours per week on average do you work for pay?

Mean	STD	25%'ile	Median	75%'ile
31.8	13.0	20.0	32.0	40.0

	<i>N</i>	%	
1-15	144	12%	
16-25	303	26%	
26-34	163	14%	
35-40	339	29%	
> 40	220	19%	

How many jobs are you currently holding?

	<i>N</i>	%	
1	1005	86%	
2	150	13%	
3	17	1%	

Do you consider yourself to be primarily a student who is working or a worker who is going to school?

	<i>N</i>	%	
Stud. who is working	652	56%	
Worker going to sch.	506	44%	

Is your employer currently reimbursing all, some, or none of your college tuition?

	<i>N</i>	%	
All	86	7%	
Some	179	15%	
None	902	77%	

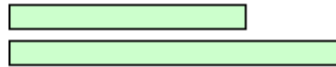
## Marital Status

	N	%
Single	899	59%
Married	481	32%
Sep/W/D	134	9%



## Do you live with a spouse or partner?

	N	%
Yes	624	41%
No	882	59%



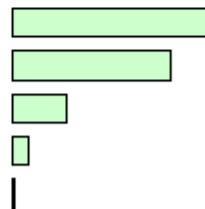
## Do you have children at home?

	N	%
Yes	441	29%
No	1068	71%



## How Many?

	N	%
1	192	47%
2	151	37%
3	52	13%
4	16	4%
5	1	0%
6	0	0%
7 or more	0	0%




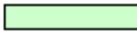
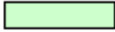




## Has either your mother or father completed a college degree?

	N	%
Mother	115	8%
Father	222	15%
Both	233	15%
Neither	940	62%









How many miles do you presently live from campus?

Mean	STD	25%ile	Median	75%ile
17.6	17.7	9.0	15.0	20.0

	N	%	
0-5	221	15%	
6-10	370	25%	
11-15	303	21%	
16-20	224	15%	
21-30	196	13%	
31-50	122	8%	
> 50	39	3%	

On average, how many hours per week do you study outside of class?

Mean	STD	25%ile	Median	75%ile
14.0	11.8	6.0	10.0	20.0

	N	%	
0-5	321	22%	
6-10	454	31%	
11-15	260	18%	
16-20	197	13%	
21-30	151	10%	
>30	93	6%	

Average hours studied per week by credit hours

Credit Hours	Hours Studied	
	Mean	STD
1 - 3	9.6	9.8
3.5 - 6	12.4	12.1
6.5 - 9	13.7	15.4
9.5 - 12	15.4	11.4
12.5 - 15	14.9	10.0
15.5 - 22	18.4	9.8

[Back to Campus Results](#)

Go to [1997 IUPUI Student Satisfaction and Priorities Survey Highlights](#)

Go to the [1997 Survey Instrument](#)

Go to [Office of Information Management and Institutional Research](#) Home Page