

**2000 Planning Summary
for
Administration and Finance
Department: Accounting**

Goal	Indicators
1. Enhance Customer Service	<ul style="list-style-type: none"> • Customer service surveys sent to internal and external customers and feedback regarding service received
2. Re-tagging of all capital assets over \$5,000	<ul style="list-style-type: none"> • Complete inventory of assets for the entire campus
3. Implementation of FIS A/R enhancement	<ul style="list-style-type: none"> • Better audit trail and reporting • All organizations on one system
4. Training and Development:	<ul style="list-style-type: none"> • Demand for FIS transaction processing classes • Increase in number of FIS transactions
a) Continue FIS Training	
b) Provide skills training for Accounting staff	<ul style="list-style-type: none"> • Staff Proficiencies • Staff retention and job satisfaction
5. Work with IUPUI Year 2000 campus coordinator to identify capital equipment issues and concerns	<ul style="list-style-type: none"> • Year 2000 preparation and readiness