

**2000 Planning Summary
for
Campus OneCard Services**

<u>Goal</u>	<u>Indicators</u>
1. Increase student and faculty/staff participation.	Continued to investigate opportunities that will increase our customer base.
2. Equip additional vending machines and copiers with OneCard readers.	Established departmental priorities.
3. Establish annual customer satisfaction survey.	Established departmental priorities.
4. Pursue potential Service Providers throughout the campus.	Continue to investigate ways to increase participation and maximize revenue.
5. Investigate the possibility of expanding our services off campus.	Continue to investigate way to increase participation and maximize revenue.